

# <u>MEETING</u>

#### **HENDON RESIDENTS FORUM**

## **DATE AND TIME**

# **WEDNESDAY 6TH JULY, 2016**

**AT 6.30 PM** 

## <u>VENUE</u>

# HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ

Dear Councillors,

Please find enclosed responses to the Issues raised in the Hendon Residents Forum Issues List

Item No	Title of Report	Pages
1.	HENDON - ISSUES LIST - WITH RESPONSES	1 - 18

sheri.odoffin@barnet.gov.uk 020 8359 3104



#### **HENDON RESIDENTS FORUM**

**VENUE: Hendon Town Hall** 

Wednesday 6th July 2016 - 6.30PM

Chairman: Councillor Sury Khatri Khatri BSc Hons) MSc (Lond)

Vice Chairman: Councillor John Hart BA (Hons) MA (Vice-Chairman)

#### ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (Hendon Residents Forum <u>Hendon.ResidentsForum@Barnet.gov.uk</u> by 10.00am on the fifth working day before the meeting (for example, if a meeting is due to take place on a Thursday evening, questions must be received by 10am on the preceding Thursday).

#### **Barnet Adult Social Care Consultation**

Barnet Council is currently consulting on proposals for the future delivery of adult social care in the borough. We are asking for your views on two things:

- 1) a new way of **delivering** adult social care in Barnet; and
- 2) a new way of **organising** our adult social care services, of which there are 3 options:
- Option A keep the adult social care service within the council
- Option B create a shared service with one or more local NHS organisations
- Option C establishing a public service mutual

This consultation is live from 16 May 2016 to 8 August 2016 and will play an important part in shaping plans for securing the future of adult social care.

You will find the online consultation on Barnet Council's Engage Space - <a href="https://engage.barnet.gov.uk/commissioning-group/changing-the-way-we-deliver-adult-social-care/consult\_view">https://engage.barnet.gov.uk/commissioning-group/changing-the-way-we-deliver-adult-social-care/consult\_view</a>

For any further information, or to request a questionnaire in an alternative format, please email consultation@barnet.gov.uk or telephone 020 8359

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	Issue Raised	Response
	<b>Subject:</b> Burnt Oak Substation Address: 35 Watling Street, HA8 0LA (access to site is at the end of Market Lane by the row of garages)	Response from: Email:
	Submitted by: Derek Ragunan TFL	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
	The accessibility to our Electrical Substation at the bottom of Market Lane has always been a problem for our engineers in preventing us from gaining access to carry out works, access is never clear, jobs have taken longer than necessary and have to be rebooked for alternative visits. Access needs to be clear for Vehicles, Plant and	Due to the nature of the concerns and the permanent access that is required to the sub-station it is recommended that, subject to funding being available, waiting/loading restrictions are investigated and implemented on Market Lane.
1	Skips to the Substation.  The Electrical Substation consists of heavy duty plant provides power to the tracks for the trains on the Northern Line. As you can imagine breakdown of the line will cause chaos, loss of revenue and compensation claim. It is of vital importance we have 24 hour accessibility at all times for emergencies, i.e. fire and ambulance services, water ingress, breakdowns, maintenance and construction works. Additional to this staff felt frighten if they had to attend site at night due to the lack of security	If there is sufficient support, the Chairman of the Residents Forum has the options of passing the issue to the Hendon Area Committee for consideration, which has access to funding to enable action to be taken, should it decide to investigate the matter.
	Previous meeting at site at 10.00a.m Thursday 12th March 2015 with a Barnet Council Officer where we discussed double Yellow Lines and the introduction of Cameras as a means of controlling the parking issues on Market Lane. The outcome was that the council were not keen on a camera but consider the introduction of double yellow lines.	
	It was raised that if a parking restriction were to be put in place it would cause loss of business to the garages on Market Lane, however	

Issue Raised	Response
this does not seem to be the case ( see below)	
Further on from my discussion with an officer of London Borough of Barnet Council, a site visit was carried out on Monday 27th April 2015 by myself with discussion from the garage owners on their thoughts on this.	
I have spoken to the owners of the garages down Market Lane regarding the introduction of Double Yellow Lines, three out of the four garages are in favour of having the Yellow Lines and would like the Council proceed with this.	
I was informed that by businesses that the first garage on Market Lane off Barnfield Road weren't keen as they are the1st garage and are not affected by cars blocking the access while the remaining three garages further down had this problem caused by the customers of the 1st garage. They also mention that people leave their cars here as it free parking here and take the train from Burnt Oak Station.	
There is a church /chapel opposite the garages, they are also affected by gaining access to their property and are keen to have the Double yellow lines.	
The owner of Mobile Car Service has provided me with all the owners detail of the garages , company name, address and their phone numbers . The details are as follows:	
Following on from the above, the owners of the garages also mention that the road is badly damage and water settles in front of the garage drive ways, and there is no Rainwater Gulley's. They have also mention that if possible a gate could be erected with a keypad/padlock	

	Issue Raised	Response
	at the top of market Lane off Barnfield Road and the Walkway by the Silkstream near the Substation. They Say this will also prevent Drug addicts/vandals operating here.	
	Please can some action be taken to introduce highway measure to prevent vehicles obstructing the access to the TFL site.	
	Subject: Parking in the Grove, Edgware Submitted by:Mr Martin and Rita Stenson	Response from: Highways Email: <u>Highways.correspondence@barnet.gov.uk</u>
2	We have major problems with parking in The Grove. We have builders vans / lorries, abandoned and dumped cars, commuters and school teachers all parking in our road as it is the first one outside of the Edgware controlled parking area.  New developments are planned for 246 Hale Lane which is the house at the end of the road and 80 The Grove which will convert 2 existing houses into 14 flats - the applications actually states that there is free parking in the Grove as the developers are not planning to provide an adequate number of parking spaces within the developments.	In order to gauge the level of concern regarding the parking issues in The Grove it is recommended that residents approach their neighbours on The Grove and neighbouring streets and bring a petition to the next Hendon Area Forum in October. If there is sufficient support, the Chairman of the Residents Forum has the options of passing the issue to the Hendon Area Committee for consideration at a future meeting, which has access to funding to enable action to be taken, should it decide to investigate the matter.
	The only solution is to get the council to include The Grove in the controlled parking area. This is something that will help to get the road back to what it used to be and prevent it being used as a car park by all and sundry.	A petition would need to be signed by a minimum of 25 households and further information can be obtained from the following link: <a href="https://www.barnet.gov.uk/citizen-home/council-and-democracy/democracy-and-elections/consultations/epetitions.html">https://www.barnet.gov.uk/citizen-home/council-and-democracy/democracy-and-elections/consultations/epetitions.html</a>
		The planning application for 246 Hale Lane referred to in the issue for the conversion of existing dwelling into 5 flats with 4 car parking spaces was refused.
		The planning application for 80 The Grove for the demolition of existing dwelling and construction of 9 flats with 9 car parking

	Issue Raised	Response
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		spaces was withdrawn.
	Subject: The Grove, Edgware, needs help with parking problems and	Response from: Highways
	speeding traffic from the A41	Email: Highways.correspondence@barnet.gov.uk
	Submitted by: Rudi Spender	
		'School Permits'
	We have three private schools very close on us on Hale Lane and the	
	teachers use The Grove to park as there is not any parking in the	School's Permits are currently being piloted at two schools in the
	school grounds. As I understand that Barnet is giving Teachers parking	borough including Mathilda Marks Kennedy School on Hale Lane.
	permits to park in the area, our question is this for going to be free or	The introduction of permits are intended to provide improved
	will the teachers have to pay for the privilege, also is this concession going to be for private school teachers?	parking opportunities for staff working at schools situated within Controlled Parking Zones (CPZs) in the borough, and to assist
	going to be for private scribor teachers:	those schools in recruiting and retaining teaching staff.
	We are not asking for parking restrictions 24/7 we just need it for an	The permits will cost £190 per annum, and the number of permits
	hour during the day so that this will stop the commuters, car sellers,	issued to a school will not exceed a number equal to 40% of the
3	so this won't stop family and friends parking out of these times. The	total number of staff employed on a full time basis.
	question is how do we get the one hour CPZ into the Grove?	, , , , , , , , , , , , , , , , , , ,
	3. As the A41 is at the top The Grove is used as a rut run when there	However, as The Grove is not currently within a CPZ it will not be
	are traffic speed down through The Grove. In May last year there was a	affected by implementation of the Schools permit, and it likely that
	serious accident where the scooter rider was taken to hospital. How do	teachers will use areas closer to the school for parking rather than
	we stop the traffic from speeding and using our street as a rat run when	The Grove in the future.
	the A41 is blocked?	
		There have been two Personal Injury Accidents on The Grove, in
	These are the 3 question to the problems that we face in The	the most recent three years data available (running to the end of
	Grove.	December 2015). Data on injury accidents occurring since then
	We just need to know the process on how to go about stopping	will not yet have been provided to us. Damage only accidents are not generally reported to the police, and injury accidents are used
	these problems.	in assessments as there is greater consistency of reporting
	<ul> <li>I would like to come to the meeting on the 30th March with another neighbour or two if that is possible.</li> </ul>	between locations for these.
	another heighbour or two in that is possible.	Dotte Control of the

	Issue Raised	Response
		In order to gauge the level of concern regarding the parking and rat running issues in The Grove it is recommended that residents approach their neighbours on The Grove and neighbouring streets and bring a petition to the next Hendon Area Forum in October. If there is sufficient support, the Chairman of the Residents Forum has the options of passing the issue to the Hendon Area Committee for consideration, which has access to funding to enable action to be taken, should it decide to investigate the matter.
		A petition would need to be signed by a minimum of 25 households and further information can be obtained from the following link: <a href="https://www.barnet.gov.uk/citizen-home/council-and-democracy/democracy-and-elections/consultations/epetitions.html">https://www.barnet.gov.uk/citizen-home/council-and-democracy/democracy-and-elections/consultations/epetitions.html</a>
	Subject: Parking problems in Green Lane Avenue, Mill Hill Submitted by: Michelle Phillips	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
4	PARKING  a. Residents and non-residents park often large commercial vehicles and cars outside the houses from late afternoon to the following day.  b. Unsightly vehicles. Green Avenue resembles a commercial car park.	PARKING The cul-de-sac arrangement has not been place for at least 25 years and due to this timescale the reason for its removal is not known. There are currently no proposals to replace the any type of barrier in Green Avenue.
	c. Sometime drives are blocked which makes lives difficult for residents	A petition would need to be signed by a minimum of 25 households to trigger discussion at Hendon Area Committee and further

# **Issue Raised**

- d. The problem started when the cul-de-sac arrangement stopped and the no through road barrier was removed.
- e. There is parking in Northway Court and Greendale which is where these vehicles should park.
- f. Changing the parking rules in Green Avenue is now urgently needed as I foresee serious problems between the residents and the commercial vehicle owners/car owners taking place.
- g. A petition has been submitted of 10 signatures. This is a small street with a small number of houses.

#### **RUBBISH**

a. By Northway Court we have a continual problem with rubbish, a lot of it, dangerous rubbish such as dumped old furniture that does not meet the new fire regulations plus dirty mattresses which children play around, and the bins are always overflowing which is an invitation to rats and other vermin. Something has to be done about the continual dumping of rubbish ie fines or a camera being displayed. Barnet Council are doing nothing to rectify this problem which has been on-going on a serious level since 2015. The above problems are not going away without action form yourselves and we are not going to allow these problems to continue without some drastic changes being made to uphold the quality of day to day living in Green Avenue.

# Response

information can be obtained from the following link:

https://www.barnet.gov.uk/citizen-home/council-and-democracy/democracy-and-elections/consultations/epetitions.html

Response from: Streetscene

Email: www.barnet.gov.uk/citizen-home/report-a-problem

#### **RUBBISH**

The public highway area outside Northway Court has not been identified as a hot-spot for fly-tipping. The area street cleansing team will monitor the location and work with enforcement colleagues to resolve any issues.

We ask that any incidents of fly-tipping are reported to the Street Cleansing Team on 020 8359 4600, <a href="mailto:first.contact@barnet.gov.uk">first.contact@barnet.gov.uk</a> or at <a href="https://www.barnet.gov.uk/citizen-home/report-a-problem">www.barnet.gov.uk/citizen-home/report-a-problem</a>

On the 5<sup>th</sup> July the Council launched a Keep Barnet Clean Campaign to encourage residents to report litter problems, more details can be found here www.barnet.gov.uk/keepbarnetclean

# **Response from: Barnet Homes**

We are aware of continued issues with dumped rubbish on the Northway Court estate which unfortunately acts as a magnet for passers by being able to dump refuse easily and are in the process of designing estate improvements through our annual estate works programme to attempt to remedy the issue. Once the designs have been completed we will consult with residents on the estate and look to deliver the improvements by the end of the financial year.

Issue Raised	Response
	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
	DAMAGED KERB
	An inspector has visited the site and confirmed that no defect was found that required intervention at the time of inspection. However, a second inspection will take place to see if any further remedial action is required to replace the broken kerb.
	The Council apologises for the delay in replying to your requests for service and will look into why response were not sent out on this occasion.
a. I REPORTED A DAMAGED KERB OUTSIDE 5 Green Avenue where a fall took place with a member of my family as there is a tree in the centre of a broken kerb which makes stepping on to it as a passenger from a car very dangerous. I have made repeated phone calls over a long period and spending large amounts of time trying to get this kerb replaced. Every time I call I am told someone will contact me within 10 days with a response. To date no action has been taken. The reference was the Highways Team Ref 60556 and 87767.	
We would like Green Avenue to revert to what it was before - a pleasant unencumbered road which we believe it will once again be once above issues are addressed and actioned.	

	Issue Raised	Response
	Subject: Daws Lane Zebra Crossing Submitted by: Mill Hill Residents' Association	Response from: Highways Email: <u>Highways.correspondence@barnet.gov.uk</u>
5	Could we please have an update on the progress of the Daws Lane zebra crossing?	The proposed zebra crossing on Daws Lane has been designed and a Road Safety Audit is being undertaken on the crossing. The design of the crossing will be finalised to take on board any issues raised by the Audit and our street lighting department.
		Ward Councillors and local residents and business including the school will be consulted on the proposals at the end of July and subject to no objection being received the crossing will be implemented in Sept/October.
	Subject: Pizza Hut Motorbikes Submitted by: Mill Hill Residents' Association	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
6	When will the motorbikes outside Pizza Hut on Mill Hill Broadway be removed?	The issue of motorbikes parking in the pay by phone bays on Mill Hill Broadway has been looked at in the past. However, the current parking policy allows motorbikes to park in pay by phone parking bays free of charge. There is also currently no distinction between private and commercial motorbikes parking in pay by phone bays.
		However we appreciate the concerns that have been raised and will be reviewing our current position in relation to motorbike parking in the near future.
	Subject: Rubbish bins on Mill Hill Broadway	Response from: Highways
7	Submitted by: Mill Hill Residents' Association	Email: Highways.correspondence@barnet.gov.uk
	Please can the trader bins be removed from Mill Hill Broadway as they are an eyesore,	We are currently working on a project which will see Mill Hill used as a trial for time banded collections. This will see the removal of

	Issue Raised	Response
		traders bins from the street and replaced by a daily waste collection. Details are currently being drafted and it is anticipated that the trial will commence in Mill Hill by the autumn. In addition our Enforcement Officer will visit the Broadway to ensure Traders are compliant with their duty of care.
	Subject: Hammers Lane Bus Stop move Submitted by: Mill Hill Residents' Association	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
	Why does the 240 bus stop on Hammers Lane need to be moved? When will pavement parking in parts of Hammers Lane be allowed? We have been asking for this for two years now and have yet to have a definitive response from the council.	The Council are carrying out work to improve the accessibility of bus stops to make it easier for wheelchair users in particular to make use of the ramps provided for boarding. This means that the kerb needs to be high enough for the ramp to be deployed, and we normally seek to raise the kerb where it is too low.
8		At this location the bus stop is sited between two dropped kerbs that give access to adjacent driveways, so it is not possible to raise the kerb height. An alternative location nearby has therefore been identified where the kerb can be raised to a suitable height.
		A consultation letter has been sent to residents about the location above.
		We are also considering another relocation in Hammers Lane in conjunction with Bus Stop Accessibility works to address a problem where vehicles overtaking stationary buses pass the wrong side of a traffic island. However, we are still discussing this location with TfL.
		The issue of pavement parking is set out in the Council's Parking Policy. However issues of pavement parking is currently subject to

	Issue Raised	Response
		review report is being taken to the July Environment Committee for consideration. Therefore, any requests for pavement parking are currently on hold until the outcome of the review has been resolved.
	Subject: Rubbish within Mill Hill Broadway Station car park Submitted by: Mill Hill Residents' Association	Response from: Highways Email: <u>Highways.correspondence@barnet.gov.uk</u>
9	The condition of Mill Hill Broadway Station car park is poor with litter strewn around the car park. The station Manager has sent photos	It is assumed that this comment is related to the Bunns Lane Car Park and not the station car park.  NSL are currently commissioned to carry out occasional litter removal within the Council's car parks, however due to recognition of the need for a more concentrated planned cleansing regime in respect to car parks it is planned that this function will soon be moved to Street Scene and car parks will be incorporated into their routine cleansing operation. The details of this change are currently being finalised and in the interim NSL have been instructed to carry out more frequent visits to this car park.
	Subject: Rubbish – areas in and around Goodwyn Avenue Submitted by: Mill Hill Residents' Association  Outside Claremount Court corner of Goodwyn Avenue you fill find a large amount of rubbush. On the opposite side of the road, the area	The area on Goodwyn Avenue adjacent to the alleyway is cleaned daily by a town keeper from Mill Hill. The alleyway itself is not cleaned or maintained by the council but is instead under the responsibility of a private property management company
10	leading from the alley is badly in need of repair. The area underneath the dustbins and wheelie bins is filthy.  The first two images show what was dumped by Crystalline Dry	During the recent visit the large items of fly tipping that were identified on the public highway were removed by the area team, we will continue to inspect for any dumped waste on public land and check for evidence before removing it.
	Cleaners.  The last image is just an example of the kind of mess that I find outside my flat on Goodwyn Avenue.	We ask that any incidents of fly-tipping are reported to the Street Cleansing Team on 020 8359 4600, <a href="mailto:first.contact@barnet.gov.uk">first.contact@barnet.gov.uk</a> or at <a href="mailto:www.barnet.gov.uk/citizen-home/report-a-problem">www.barnet.gov.uk/citizen-home/report-a-problem</a>

	Issue Raised	Response
	Since the rest of Goodwyn Avenue is in pristine condition why is this particular area left to dilapidate?	On the 5 <sup>th</sup> July the Council launched a Keep Barnet Clean Campaign to encourage residents to report litter problems, more details can be found here <a href="https://www.barnet.gov.uk/keepbarnetclean">www.barnet.gov.uk/keepbarnetclean</a>
	I would like to get a commitment from the Council to clean this mess up.	
	Subject: Parking on Event Days Submitted by: Ms J Brown	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
11	Parking on Event Days in relation to Saracens Rugby fixtures that occur on Saturdays and or Sundays during the Rugby season and the issues this raises both in terms of residents but also in terms of business, shops and traders all of which see parking as a restrictive and negative effect on them and in particular in relation to Event Day parking which appears to carry the extra issue of "unpredictability" and therefore the need for customers, shoppers, clients to be encouraged back over the weekends to Holders Hill Roundabout and the shops opposite the crematorium.	It has not been possible to respond in the short space of time to the questions listed, however, responses are being coordinated across a number of teams to provide a response within 21 days.
	These are the questions we would like to give ahead of this Forum on 6th July.	
	1. Would the Forum consider the case put by traders, shops and business, for running a pilot for next Rugby season whereby parking returns to the area surrounding Holders Hill Circus, providing parking for customers in residential roads surrounding this area?	
	2. Can the Forum give us an undertaking to look at the case put by the shops and local residents? (may I also inform the Forum that 270 residents have signed a petition in support of shops and local business calling for an end to Event Day parking for Rugby at Saracens).	

Issue Raised	Response
3. Since Saracens Rugby Club provide parking at the ground, and since the area we are highlighting is not near the ground and since Saracens do have and have always provided shuttle bus transport for rugby supporters from Mill Hill East Station to the rugby match, would the Forum accept that the residents do have cause for stating that they do not fear hundreds of rugby supporters parking in residential roads around this area?	
4. When was Event Day parking introduced for Saracens Rugby?	
5. What is the total number of tickets that have been issued since then for Event Day for Saracens?	
6. How many complaints and appeals have the Council dealt with for Saracens Event Day parking fines since this began?	
7. Would the Forum consider the case for local shops and business when the current arrangements do discourage customers when they have been caught parking on Event Day?	
8. What would be the best way to consider options to a pilot in a specific area some distance from the ground ie from Mill Hill East Station to Hendon Crematorium? eg reduction in length of time for E.D. parking (currently 1pm to 6 pm) or clear sighs with constant and regular rule i.e. saying no parking on Sat or Sunday from 3.30pm- 3.45pm and various other options suggested by traders and residents trying to find solutions to this interference and unfairness that we feel currently.	

	Issue Raised	Response
12	Subject: Lubavitch of Edgware Kindergarten - School Keep Clear markings Submitted by: Soorale Rabin Lubavitch of Edgware Kindergarten  Request for School Keep Clear Markings outside No. 230Hale Lane, Edgware. This is an urgent matter to make the environment a safe place for the parents and the children who attend our Kindergarten, by providing a car parked free area with no blind spots in front of the school, and to ensure the freeflow of traffic for local buses and cars.	Response from: Highways Email: Highways.correspondence@barnet.gov.uk  School Keep Clear marking are implemented to ensure the safety of children entering and exiting school. Therefore due to nature of the concerns it is recommended that, subject to funding being available, School Keep Clear markings are installed outside the Kindergarten outside 230 Hale Lane.  A petition of 94 signatures has been received by Hendon Area Committee requesting for a zebra crossing near Lubavitch school.  If there is sufficient support, the Chairman of the Residents Forum has the options of passing the issue to the Hendon Area Committee for consideration, as the committee has access to funding to enable action to be taken, should it decide to investigate the matter
13	Subject: Colin Crescent and Colindeep Lane – Traffic signs Submitted by: Andrew Dismore  I am concerned about the junction between Colin Crescent and Colindeep Lane. Colindeep Lane is a dual carriage way from the junction with the A41 up to a few metres before the Colin Crescent, with vehicles approaching the junction at high speed. Vehicles turning right from Colin Crescent also can't see oncoming traffic due to bend in the road. A vehicle activated sign has been put up but that does not seem to have slowed down the traffic. Can this be investigated to see what measures could be implemented so that life threatening accidents, such as one recently that required the attendance of the London Air Ambulance can be prevented in the future.	Response from: Highways Email: Highways.correspondence@barnet.gov.uk  The junction of Colindeep Lane and Colin Crescent is not included in the work programme of Local Implementation Plan (LIP) funded accident reduction schemes for this financial year. New scheme locations are concentrated on locations with higher numbers of recorded injury accidents especially to the most vulnerable road users such as pedestrians and cyclists.  Although the junction is a difficult arrangement, and despite the serious injury accident last June, the record of injury accidents related to the junction is low, possibly because drivers are
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	Issue Raised	Response
		especially cautious here.
		The difficult junction arrangement is not something for which there are obvious solutions. The traffic flow and visibility requirements for a mini-roundabout are unlikely to permit this as a solution
		There are also proposals as part of s106 arrangements to investigate pedestrian improvements related the North London Grammar School in the general area, and the options here also appear to be limited within the budget available. However in combination with work to look at the junction and the approach there may be mutual benefits to both issues.
		There will be further discussion at Hendon Area Committee is there is a petition and a Members 'Item on the agenda for the 6 <sup>th</sup> July meeting.
	Subject: Step Free Access Mill Hill East Underground Station Submitted by: Andrew Dismore	Response from: Highways Email: <u>Highways.correspondence@barnet.gov.uk</u>
14	Have any excess profits been generated from the Mill Hill Barracks redevelopment that can be put to installing step-free access at Mill Hill East tube station?	We are currently still waiting for a revised viability review to be submitted. Therefore the position is unchanged. Additional contributions are only required in the event of an uplift in values greater than 20% IRR. The viability of the scheme will be reviewed once post commencement and is likely to be revisited before the submission of a reserved matters application for Phase 5.

	Issue Raised	Response
	Subject: Public Conveniences Submitted by: Andrew Dismore	Response from: Highways Email: Highways.correspondence@barnet.gov.uk
15	Has Barnet Council had any discussion with TfL about installing public conveniences near tube stations, particularly terminus stations, for the implementation of the night tube service	No, the council hasn't had any discussions with TfL about this.
16	Subject: Flooding in The Greenway Submitted by: Andrew Dismore	There was a significant rainfall event of the late afternoon of 8 June 2016, which resulted in flash flooding affecting several sites along the A5 corridor.
	What discussions has Barnet Council had with the Environment Agency about flooding in The Greenway? What action does Barnet propose to take? Have any schemes been drawn up and how far have they progressed?	The storm was of such intensity that sewers surcharged and road gullies could not flow away. The storm was such that in some areas runoff breached the kerbstone and flowed across the footway into front garden areas / internally into properties.
		The response from the Environment Agency dated 21 June 2016 is:
		"On 8 June 2016 the South East experienced a series of very intense, very localised rainfall events. A rain gauge in Harrow recorded 47.2mm of rain in just 2 hours, with the bulk of this falling in one hour alone. A nearby rain gauge however only received 23.4mm in a similar time period. Due to this parts of London experienced substantial surface water flooding, with some properties also flooding due to nearby rivers".
		There is no history of flooding held on the 'Flood Incident Record' for The Greenway NW9, but following discussions with a local resident this road has apparently flooded on several occasions.
		No specific scheme have been drawn up in this location, however,

Issue Raised	Response
	the Environment Agency are currently undertaking Flood Modelling for the area.

Contact: Sheri Odoffin, Governance Service, Assurance Group, London Borough of Barnet, NLBP,

Building 2, Oakleigh Road South, London N11 1NP.

Tel: 020 8359 3104, Email: Hendon.ResidentsForum@Barnet.gov.uk

# Future meeting dates:

Date of next meetings	Location
26 <sup>th</sup> October 2016	Hendon Town Hall, the Burroughs, Hendon NW4
24th January 2017	Hendon Town Hall, the Burroughs, Hendon NW4
22 <sup>nd</sup> March 2017	Hendon Town Hall, the Burroughs, Hendon NW4

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